

Useful Tips on What to Do in Event of a Traffic Accident

- ✓ If someone is injured, call 995 or 999 for ambulance and police assistance.
- ✓ Do not admit any legal liability for the accident.
- ✓ Exchange particulars with all parties involved and including Vehicle numbers, Name, NRIC/FIN number and Telephone number.
- ✓ Take photographs of
 - all the vehicles (with its number plates) involved in the accident and
 - a view of the accident scene

Please see [Motor Claims Framework](#) for more details

Towing services

- ✓ Call the insurer hotline or any insurer-approved workshop to get towing services if needed.
- ✓ Avoid all unauthorised tow-truck operators or repair workshops.

Reporting an accident

File an accident report within next working day (24 hours) to one of the insurer-approved Reporting Centres / Authorised Workshops, if not your NCD may be affected.

Accidents outside of Singapore

- ✓ **Lodge a police report** at the place of accident immediately.
- ✓ Report this accident to insurer with a copy of the police report once you return to Singapore.